

**Lo Que Necesita Saber ...**

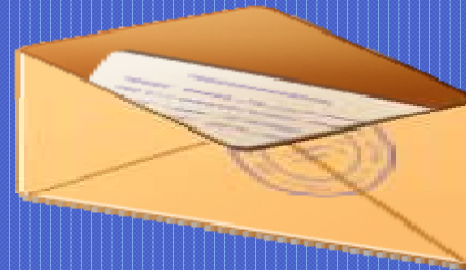
**Acerca del Nuevo Extracto de  
Cuenta de los Servicios Públicos  
de la Ciudad de Joliet**

**Para informacion adicional llame al 815.724.3820**

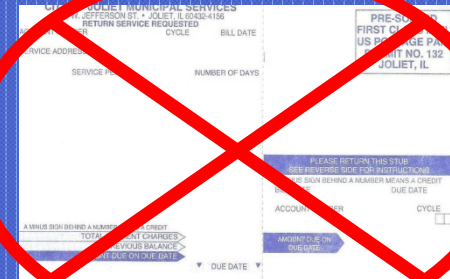
**JOLIET**

# Lo Que Necesita Saber...

## Mayo del 2011 Espere un Sobre



## No Una Postal



<b>JOLIET</b> City of Joliet Municipal Services 150 W. Jefferson St. Joliet, IL 60432-4148 For billing questions call 815-724-3820 For payments call 815-724-3970 or 3980	Account Number: 123456-789101 Cycle: 17-04 Service Address: 1234 MAIN ST Bill Date: 10/28/10 Due Date: 11/10/10 Total Amount Due: \$56.35
<b>Usage Details</b> From: 09/17/2010 To: 10/17/2010 Service: Water Unit: HCF Current Read: 2103 Previous Read: 2096 Usage: 7	<b>Service Details</b> Residential Tenant Water Charge: 23.42 Water Consumption: 11.79 Residential Tenant Sewer Charge: 3.88 Sewer Consumption Charge: 5.69 Residential Sewer Separation Charge: 17.68 Municipal Refuse: 3.88 Adjustment: -10.00
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<b>PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT. SEE REVERSE SIDE FOR ADDITIONAL INFORMATION.</b> MAIL CHECK/STAMP HERE	Account Number: 123456-789101 Cycle: 17-04 Bill Date: 10/28/10 Due Date: 11/10/10 Total Amount Due: \$56.35 Amount Enclosed: \$ BANK DRAFT: DO NOT PAY
<b>JOLIET</b> City of Joliet Municipal Services 150 W. Jefferson St. Joliet, IL 60432-4148 <input type="checkbox"/> Does your current contact information, including cell phone and email address? Check box if making updates on reverse side.	CITY OF JOLIET 150 WEST JEFFERSON STREET JOLIET, IL 60432-4148

## 8.5 x 11 Extracto Azul

### Para información adicional llame al 815.724.3820



# Beneficios del Nuevo Formato...

- Más fácil de Leer
- Privacidad de los Datos de Factura
- Anuncios Personalizados
- Desprendible para incluir con el Pago
- Incluye Sobre para Enviar el Pago
- Se Puede Corregir la Información de Contacto
- Nota de Factura Vencida – Extracto ROJO

Para información adicional llame al 815.724.3820

# Explicación De Su Nueva Factura :



- Su Numero de Cuenta
- Dirección del Usuario
- Fecha de Servicio y de Vencimiento
- Balance a Pagar

 <p>City of Joliet Municipal Services 150 W. Jefferson St Joliet, IL 60432-4148</p> <p>For billing questions call 815-724-3820 For payments call 815-724-3970 or 3980</p>		<p><b>Account Number:</b> 123456-789101</p> <p><b>Cycle:</b> 17-04</p> <p><b>Service Address:</b> 1234 MAIN ST</p> <p><b>Bill Date:</b> 10/26/10</p> <p><b>Due Date:</b> 11/10/10</p> <p><b>Total Amount Due:</b> \$56.35</p>																				
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<p>NAME:</p> <p><b>J</b></p> <p>CUSTOMER NAME 1234 MAIN ST JOLIET, IL 60432-4156</p>		<p>PLEASE REMIT TO:</p> <p>CITY OF JOLIET 150 WEST JEFFERSON STREET JOLIET, IL 60432-4148</p>																				

# Explicación De Su Nueva Factura :

## Información de Contacto De la Ciudad de Joliet:


- Se Usa para Preguntas sobre la Factura
- Para Hacer Pagos

 <b>City of Joliet Municipal Services</b> 150 W. Jefferson St Joliet, IL 60432-4148		<b>Account Number:</b> 123456-789101 <b>Cycle:</b> 17-04 <b>Service Address:</b> 1234 MAIN ST <b>Bill Date:</b> 10/28/10 <b>Due Date:</b> 11/10/10 <b>Total Amount Due:</b> \$66.35
For billing questions call 815-724-3820 For payments call 815-724-3970 or 3980		
<b>Usage Details</b> From: 09/17/2010 To: 10/17/2010 Service: Water Unit: HCF Current Read: 2103 Previous Read: 2096 Usage: 7		Number of Days: 30
<b>Message:</b> Welcome to your new municipal services bill. We have updated our bill format in order to provide you a clearer display of billing information. If you have any questions regarding your bill or our new format, please call our Customer Service department at 815-724-3820.  Telephone hours are 9:00am - 4:00pm.  Office hours: 8:00am - 4:30pm.  To make a payment via credit card call 815-724-3970 option 4, or 815-724-3980.		<b>Service Details</b> Residential Tenant Water Charge 23.42 Water Consumption 11.79 Residential Tenant Sewer Charge 3.88 Sewer Consumption Charge 5.69 Residential Sewer Separation Charge 17.69 Municipal Refuse 3.88 Adjustment -10.00  Total Current Charges: 56.35 Previous Balance: 0.00 Amount Due On Due Date: 56.35
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<b>CUSTOMER NAME</b> 1234 MAIN ST JOLIET, IL 60432-4156		<b>PLEASE REMIT TO:</b> CITY OF JOLIET 150 WEST JEFFERSON STREET JOLIET, IL 60432-4148

# Explicación De Su Nueva Factura:

## Descripción del Uso Incluyendo:



- Periodo del Consumo
- Cantidad Usada
- Días de Servicio

 <b>City of Joliet Municipal Services</b> 150 W. Jefferson St Joliet, IL 60432-4148 For billing questions call 815-724-3820 For payments call 815-724-3970 or 3980		<b>Account Number:</b> 123456-789101 <b>Cycle:</b> 17-04 <b>Service Address:</b> 1234 MAIN ST <b>Bill Date:</b> 10/26/10 <b>Due Date:</b> 11/10/10 <b>Total Amount Due:</b> \$56.35
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NAME:		PLEASE REMIT TO:
CUSTOMER NAME 1234 MAIN ST JOLIET, IL 60432-4158		CITY OF JOLIET 150 WEST JEFFERSON STREET JOLIET, IL 60432-4148

# Explicación De Su Nueva Factura:

## Información Importante:

- **Números de Teléfonos**
- **Horas de Oficina**
- **Instrucciones de Pago**
- **Notificaciones sobre suspensión de servicio por falta de pago**

 <b>City of Joliet Municipal Services</b> 150 W. Jefferson St Joliet, IL 60432-4148		<b>Account Number:</b> 123456-789101 <b>Cycle:</b> 17-04 <b>Service Address:</b> 1234 MAIN ST <b>Bill Date:</b> 10/26/10 <b>Due Date:</b> 11/10/10 <b>Total Amount Due:</b> \$56.35	
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# Explicación De Su Nueva Factura:

## Factura Vencida

- No se envía notificación por separado
- Aviso de Cancelación/ Corte de Servicio
- Factura ROJA

**JOLIET** City of Joliet Municipal Services  
150 W. Jefferson St  
Joliet, IL 60432-4148 **B**

For billing questions call 815-724-3820  
For payments call 815-724-3970 or 3980

**Account Number:** 123456-789101  
**Cycle:** 17-04 **A**  
**Service Address:** 1234 MAIN ST  
**Bill Date:** 10/26/10  
**Due Date:** 11/10/10  
**Total Amount Due:** \$96.35

**Usage Details** From: 09/17/2010 To: 10/17/2010 Number of Days: 30  
Service: Water Unit: HCF Current Read: 1250 Previous Read: 2098 Usage: 7  
**C** 6  
5

**\*\*\*LATE PAYMENT REMINDER\*\*\*** **D**  
This is a reminder that we have not received a payment on your account. Please remit your full payment today. If a payment has already been made, please disregard this notice. Call Customer Service at 815-724-3820 with any billing questions.  
Telephone hours are 9:00am to 4:00pm  
Office hours are 8:00am to 4:30pm  
To make a payment via credit card call 815-724-3970 option 4, or 815-724-3980.

**Service Details** **E**

Residential Tenant Water Charge	23.42
Water Consumption	11.79
Residential Tenant Sewer Charge	3.88
Sewer Consumption Charge	5.69
Residential Sewer Separation Charge	17.89
Municipal Refuse	3.88
Adjustment	-10.00
<b>Total Current Charges:</b> <b>F</b>	56.35
Previous Balance:	40.00
<b>Amount Due On Due Date:</b> <b>G</b>	96.35

A 1.5% penalty will be assessed if not paid on the due date  
Amount Due After Due Date: 97.80

PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT. SEE REVERSE SIDE FOR ADDITIONAL INFORMATION.

**MAKE CHECKS PAYABLE TO:**

**JOLIET** City of Joliet Municipal Services  
150 W. Jefferson St  
Joliet, IL 60432-4148 **I**

Do we have your current contact information, including cell phone and email address? Check box if making updates on reverse side.

**NAME:** **J**

**Account Number:** 123456-789101  
**Cycle:** 17-04  
**Bill Date:** 10/26/10  
**Due Date:** 11/10/10  
**Total Amount Due:** \$96.35  
**Amount Enclosed:** \$

**REMIT TO:**

**J**



CUSTOMER NAME  
1234 MAIN ST  
JOLIET, IL 60432-4156

CITY OF JOLIET  
150 WEST JEFFERSON STREET  
JOLIET, IL 60432-4148

# Explicación De Su Nueva Factura:

## Descripción del Servicio:

- Lista cargos por Agua, Alcantarillado y Basura por separado
- Cargos Diarios
- Cargos Misceláneos
- Total por Cargos Corrientes
- Saldo Total a Pagar



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# Explicación De Su Nueva Factura:

## Anuncios de Servicio Público:

- Festivos
- Cierres de Calles del Área
- Reparaciones Programadas en su área.

Ponga atención a esta sección ya que la información cambia cada mes

 <b>City of Joliet Municipal Services</b> 150 W. Jefferson St Joliet, IL 60432-4148		<b>Account Number:</b> 123456-789101 <b>Cycle:</b> 17-04 <b>Service Address:</b> 1234 MAIN ST <b>Bill Date:</b> 10/26/10 <b>Due Date:</b> 11/10/10 <b>Total Amount Due:</b> \$66.35	
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<b>I</b>		<b>Due Date:</b> 11/10/10	
<b>NAME:</b>		<b>Total Amount Due:</b> \$66.35	
<b>J</b>		<b>Amount Enclosed:</b> \$ BANK DRAFT- DO NOT PAY	
CITY OF JOLIET 150 WEST JEFFERSON STREET JOLIET, IL 60432-4148		<b>PLEASE REMIT TO:</b>	
CUSTOMER NAME 1234 MAIN ST JOLIET, IL 60432-4156		CITY OF JOLIET 150 WEST JEFFERSON STREET JOLIET, IL 60432-4148	



# Lo Que Necesita Saber...

Acerca del Nuevo Extracto de Cuenta  
de los Servicios Públicos  
de La Ciudad de Joliet

Para información adicional llame  
al 815.724.3820 o visite  
[www.cityofjoliet.info](http://www.cityofjoliet.info)



JOLIET